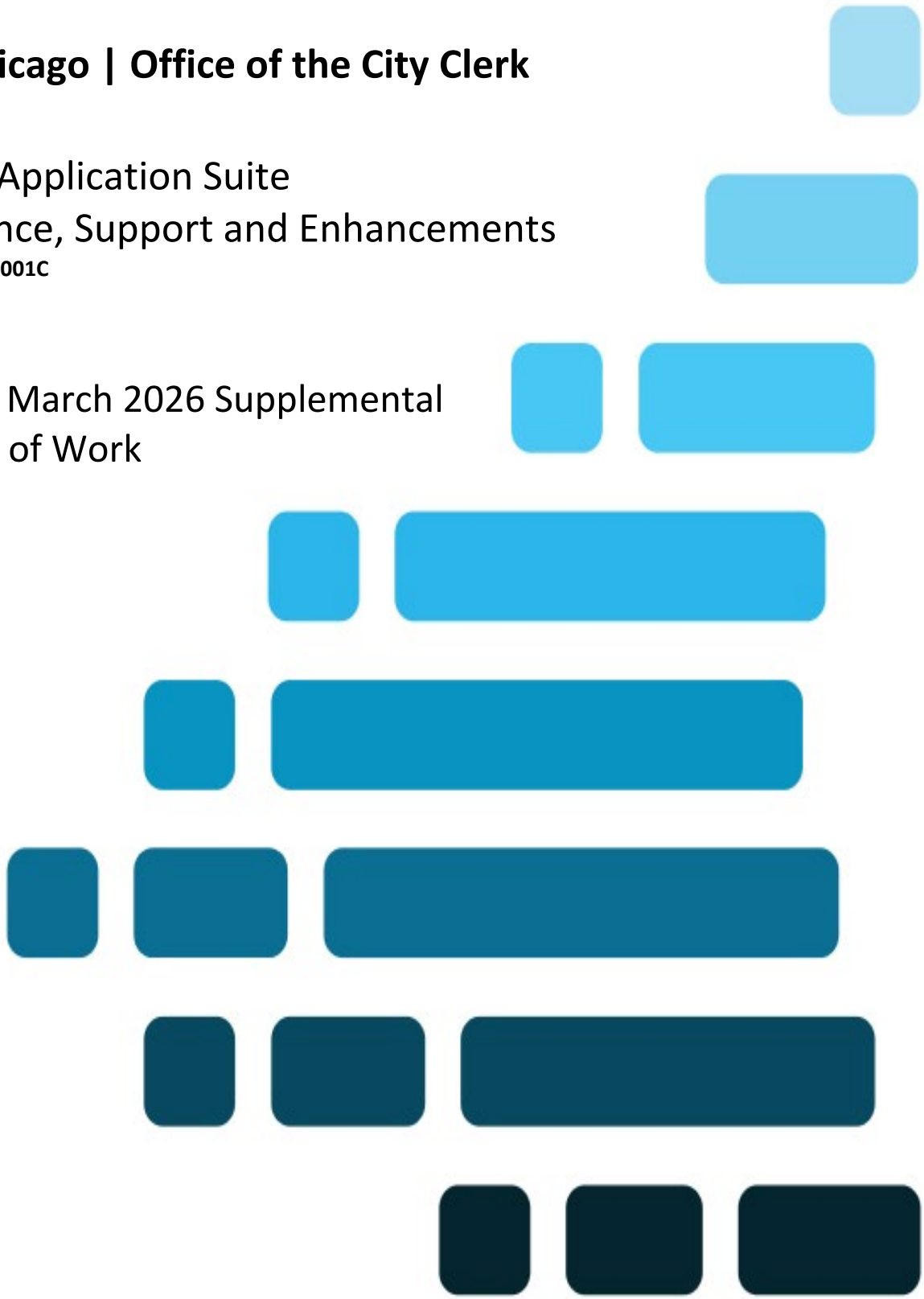
City of Chicago | Office of the City Clerk

The Sales Application Suite Maintenance, Support and Enhancements

223779-25-TSK-00001C

January to March 2026 Supplemental Statement of Work



Contents

Section 1 – Summary and Purpose 2
Section 2 – Scope of Services 2
Section 3 – Acceptance 2

Remainder of this page intentionally blank

Section 1 – Summary and Purpose

Catalyst Consulting Group, Inc. has the privilege of serving as the Office of the City Clerk's (OCC's) Software Application Suite (SAS) technology support and new feature vendor. Our team has embraced this opportunity to truly modernize and revolutionize the OCC's SAS technical ecosystem. We have accomplished many mission-critical tasks with competency and care. The purpose of this Statement of Work (SOW) is to provide a time extension from January 1, 2026 to March 31, 2026 to continue supporting the OCC's legacy SAS system.

Section 2 – Scope of Services

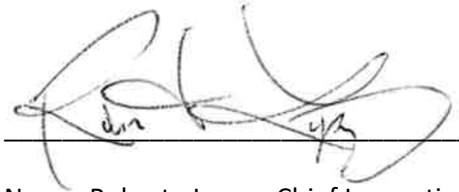
Catalyst will provide support and maintenance of the following legacy SAS items until expiration of this SOW:

- WebServices security updates
- Technical and project documentation
- EzBuy accessibility updates
- Minor EzBuy and OTC enhancements

Section 3 – Acceptance

Catalyst appreciates the confidence that the City Clerk's Office has shown in our firm. If you would like to accept this time extension and the services described above, please execute within the signature line below.

Accepted and agreed to by the following parties:



Name: Roberto Lopez, Chief Innovation Officer
Date:
Party: Chicago Office of the City Clerk

Name: Arvin Talwar, Managing Principal and CEO
Date:
Party: Catalyst Consulting Group, Inc.